

# Getting Buckinghamshire Involved in Health and Care Steering Group

Thursday 12 September, 2019

## Agenda Item

### 1. Long term plan (LTP)

Background on ICP and LTP was provided. A high level plan is on the Your Community, Your Care (link provided here - <http://www.bobstp.org.uk/bob-ics-five-year-plan/interim-report/>)

Action: all to look at plan and provide comment should they wish to. Deadline to give views is 18 October.

### 2. I-Care and digital communication plan update (presentation attached)

Presentation given on I-Care, an IT system that will share social care information with NHS agencies, making the patient experience much better. The system has been purchased and being tested by staff at the moment. The system is not bespoke to Bucks but used by other companies. Champions are being used in the service to support the delivery of the system.

From ICP perspective, the aspiration is to join up the information for practitioners across the system.

**Action to bring the My Care Record communications plan to this group, so they can feed into how this should be promoted at an early stage.**

#### Digital Communications plan

Update provided to the group about the digital communication plan which aims to move people online to find information. It is replacing the Care Advise Bucks website, which was not as easy to use and has not been kept up to date. Bucks Online Directory is also being integrated to this website. The latest version of how the website will look was shared with the group. There were comments about checking the language on the website for readability (ensure its plain English). The website is very close to being finished and should be done in the next week or so.

Primary care networks are committing to use this website. There is also Family information service website for children. Both these sites do similar things. It's a challenge to get the information onto one site.

### **3. ICS Service Delivery and Engagement Framework**

Correction made at meeting – this is not an engagement framework, but primarily a service delivery framework which sets out at a very high level what engagement should look like. This is therefore being referred to as a service delivery and engagement framework.

Group updated on the purpose of the framework and how this has been made relevant for Bucks. Talked through how the framework will be used. Purpose is to allow officers to use this effectively. When a project comes in, framework will try and identify which elements are relevant to that project.

Group focused on the Community and staff involvement – section of framework.

**Action - there is a digital toolkit available under ICP section of the website. Perhaps bring the council's toolkit and ICP to this group.**

### **4. Flu and winter campaign**

Update provided to the group on flu campaign. Overall plan will be shared with this group.

Flu plans were not well tested last year as it wasn't as big a problem last year. This year there are indications that flu will be an issue. The plan has therefore tried to identify those vulnerable people who need to be inoculated.

Front line staff to be protected – so we have more resources to deal with winter pressures and protects vulnerable people from getting the virus. Planning to this joint with ICP colleagues. Update in some areas was low with front line staff previously.

General communications – encourage those to go to GP for vaccines. Particular focus on vulnerable, pregnant women, 2-4 year age group (as numbers are low). Vaccine available in October. Three vaccines – under 5, general and over 65.

### **5. Gluten free food items on prescription**

Update on gluten free items on prescriptions and whether they should stop as other food intolerances not available on prescription. The reason for this happening has been to make cost saving for more critical front line services. A paper went to governing body to consult on it. The pre-consultation phase is now done and a community impact assessment being produced. The second report went to governing body today. What came out of this was to identifying who maybe more vulnerable should prescriptions stop. It is likely to be those on low income, those in isolate locations who can't access large supermarkets and people with learning disabilities. It has been agreed to go to consultation, which will ask if people agree to this and what impact this may have. Asking for suggestions for exemptions there should be.

Timescales – consultation ends in October. The plan will be shared. There will be an electronic survey. The 355 people that are going to be affected will be communicated with directly. They will also contact everyone that took part in last consultation and people who have gluten free prescriptions. However they may needed to go wider than that, to identify those who we don't know about.

## **6. Any Other Business**

### Short Breaks – Seeleys House

Outline provided of the proposed change of location of premises from Beaconsfield to Aylesbury and the planned process. The Aylesbury Opportunities Centre, day centre for people with learning difficulties will close temporarily to accommodate development.

A report will be published on 20 September and taken by Cabinet on 30 September. There is still opportunity for people to object once cabinet papers are published. Information on this is on the papers.

### Thrift Farm

Update about Thrift Farm. The consultation raised the profile of Thrift Farm and the need to find viable solutions to keep it running. A company has come forward to do this and Cabinet made a decision to give the organisation opportunity to run Thrift farm. This is pending a call in period. Prior to consultation the Council went out to find providers, but weren't able to find anyone, but the consultations period really raised the profile of this. An announcement about the company will be made on 17 September.